

Periodically clean the door panel using warm water and a soft cloth or sponge before allowing to dry naturally. Never use detergent, abrasive, caustic or solvent based cleaners as they may damage the door surface. Bird droppings should be removed immediately as these can be particularly caustic.

Moving parts should be lubricated regularly to ensure smooth operation. Every six months visually inspect all wear items (including cables) for signs of wear. If wear is detected we recommend you contact your local Cardale approved dealer to arrange for a replacement.

Timber Doors

Immediately after fitting, your timber door should be finished with a micro-porous stain, front and back, in accordance with the stain manufacturer's instructions.

Prior to fitting, doors must not be stored in direct sunlight or exposed to splashes or rain as colour fading and staining may occur respectively. Fully finished timber doors should be re-stained approximately every four years. Please note that timber is a beautiful material with naturally occurring colour and grain variations. Please tell us if you require matching pairs as we will do our best to match both doors.

GRP Doors

GRP is made using glass fibre material which is inherently translucent. Viewing the rear of a GRP door from inside the garage in bright sunlight will display areas of differing translucency which is a feature of GRP construction and is not an indication of faulty manufacture or a weakened product. Cardale GRP doors are handcrafted. This may result in shade variations. Please tell us if you require matching pairs as we will do our best to match both doors.

Cardale Service Passport

A Service Passport is supplied with every Cardale door installed. This document contains information on how to look after your door, with a Service Record section of the passport provided to record each time your door receives regular routine servicing.

In the unlikely event of a warranty claim, this document, if kept up to date and used correctly, can help to show that your door has been regularly serviced and properly maintained in accordance with warranty conditions.
